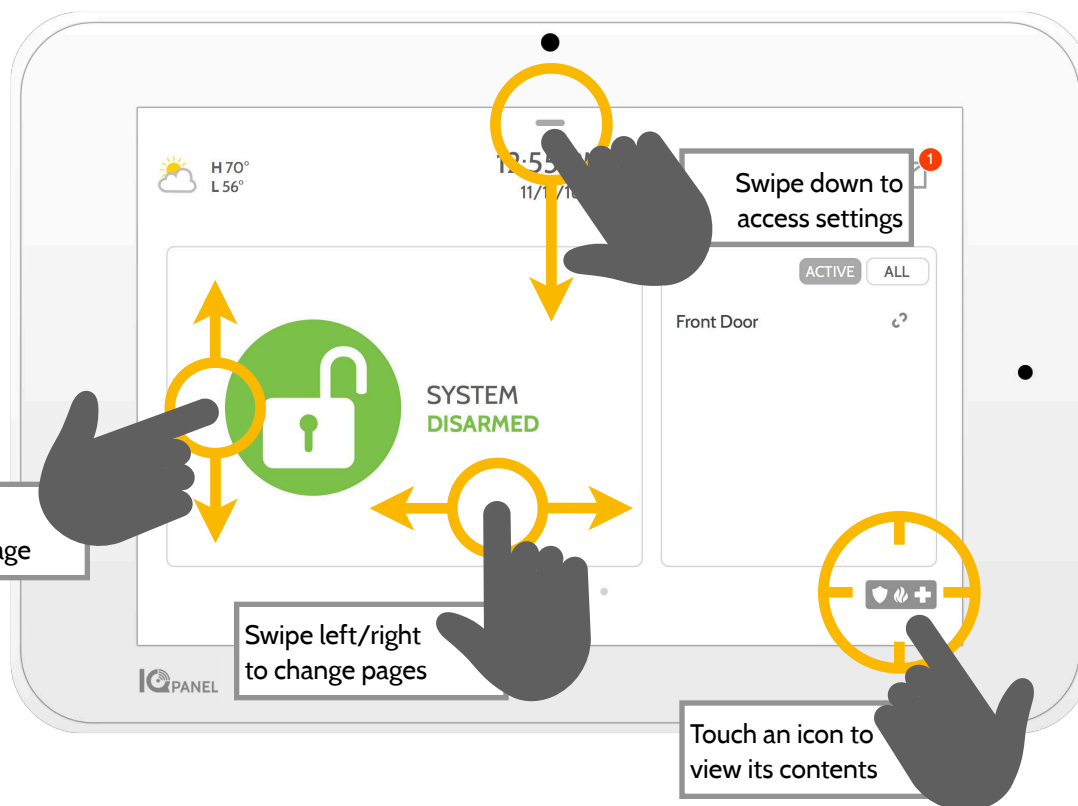


We hope you enjoy your new IQ Panel security and smart home platform. It will serve as the “brain” of your home for many years to come. With it you can control your lights, locks, thermostat, security and much more.

You won't need a manual to operate your IQ Panel, but you can use this guide to learn more about the features of this amazing new device. We hope it will add to your home's decor and make your home smarter and more energy efficient!

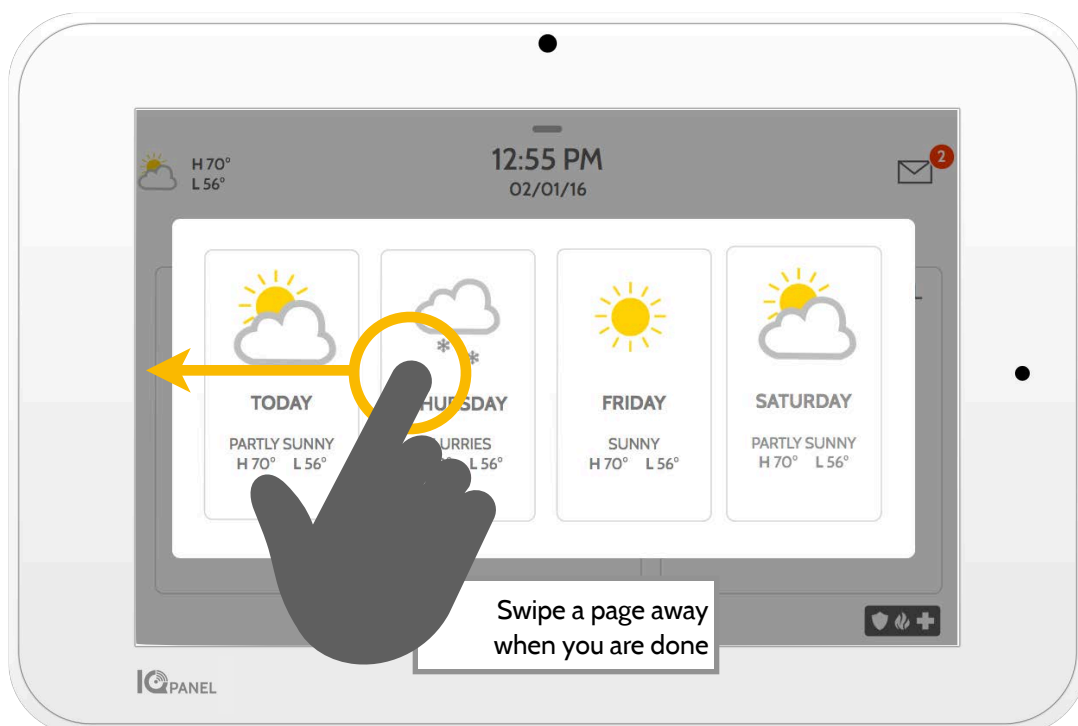
## Navigation

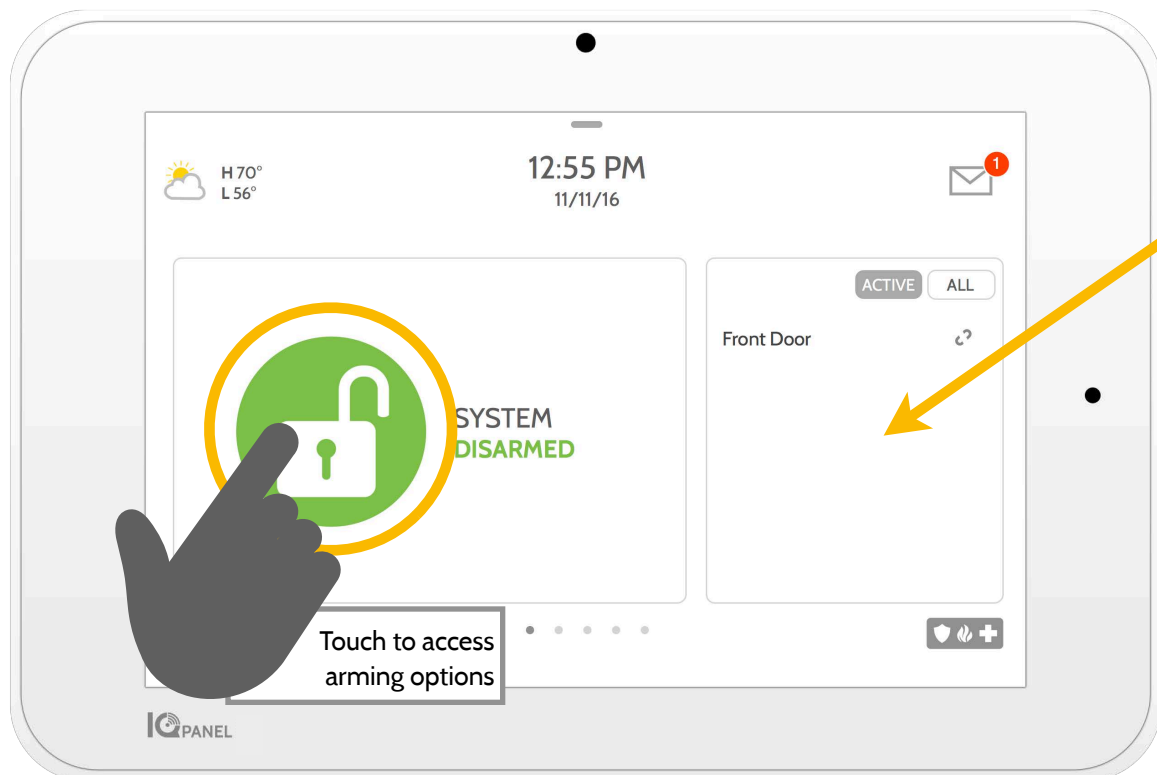
Move from page to page and access information on each page using finger touches, swipes, and scrolling.



## Dismiss

To dismiss a pop up when you are done, swipe left or right to dismiss.






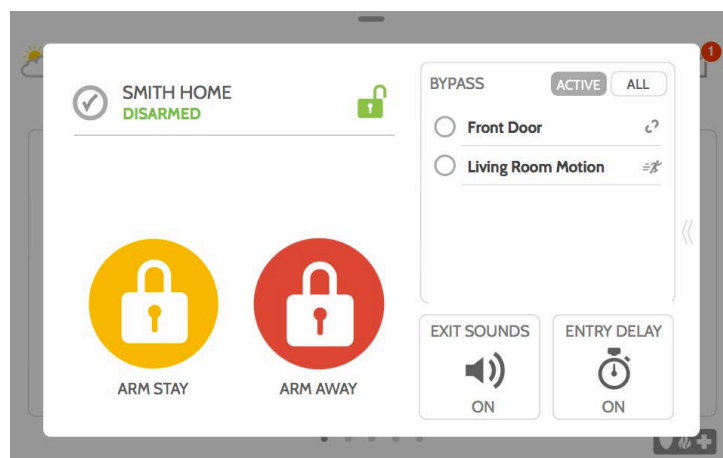
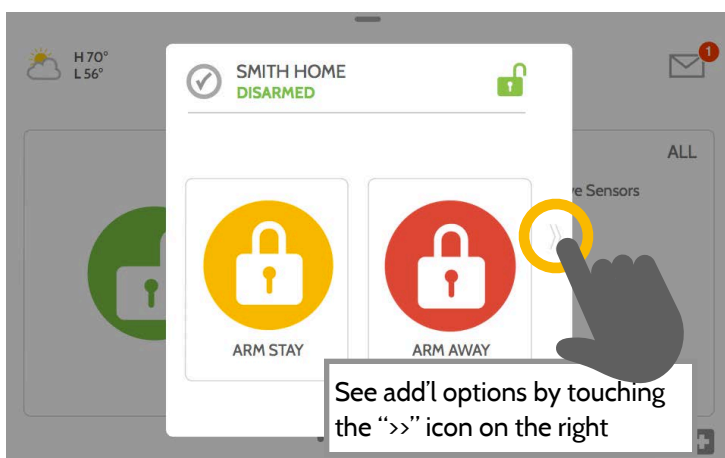


## Sensor List

Open or active sensors appear in a scrollable list on the right. Touch the icons in the upper right corner to switch your view to either “Active” or “All” sensors.

## Sensor status:

-  Open
-  Closed
-  Active
-  Idle
-  Unreachable
-  Tampered
-  Synchronizing



## Arming Options

Quickly choose from “stay” or “away”



### Arming Stay

Arms doors and windows only



### Arming Away

Arms doors, windows and motions



### Additional Options

View additional arming options by touching the “>>” icon on the right side.

## Additional Arming Options

Select these options before choosing your arming type



### Bypass

Touch the circle next to a sensor to bypass it during the arming sequence



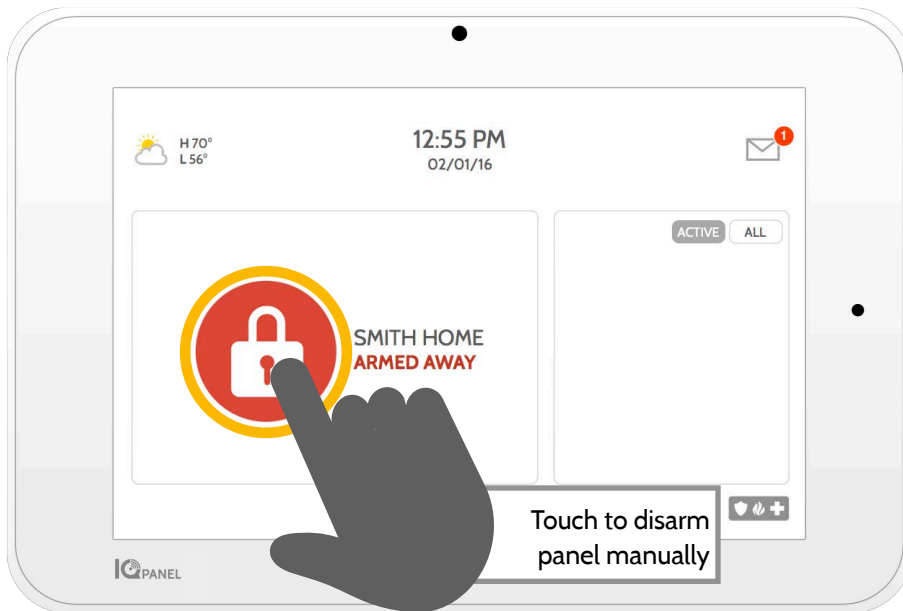
### Exit Sounds

The panel beeps as the timer counts down. Silence these beeps before you choose the arming type.



### Entry Delay

The panel will give you time to disarm once a “delay door” has been opened. Turn this off with a touch.



## Disarming your System

When your system is armed, there are multiple ways to disarm:



### Disarming Manually

To manually disarm your panel, touch the icon in the center of the screen. You will be prompted to enter a valid code. Failure to enter a valid code with the time required will trigger the alarm.



When someone manually disarms the panel the built in camera will take a photo and save it on the camera page along with the date, time, and name of the user.

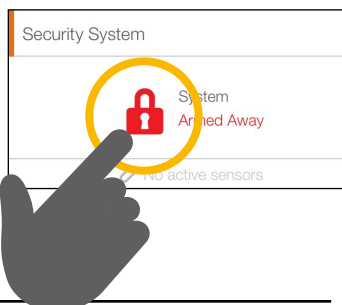


### Disarming Remotely

To remotely disarm your panel, login to your mobile app and touch the "disarm" icon.



Download the Alarm.com app in the App store or Google Play

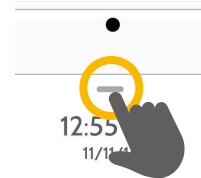


### Disarming Automatically

You can connect your smartphone using Bluetooth and it will automatically disarm your IQ Panel from an "Armed Away" state when it comes within range. To connect a phone, follow the steps shown.



## Bluetooth Touchless Disarming



**Step 1:**  
Swipe down to access settings tray



**Step 2:**  
Touch "SETTINGS"



**Step 3:**  
Touch "ADVANCED SETTINGS"



**Step 4:**  
Enter your code



**Step 5:**  
Touch "BLUETOOTH DEVICES"

**Step 6:**  
Put your Bluetooth device in "pairing" mode.

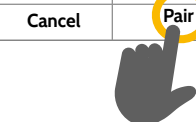
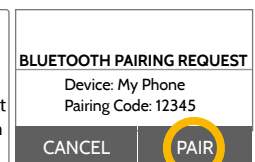
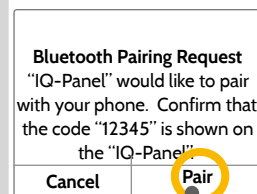
**Step 7:**  
Touch "ADD DEVICE" The panel will begin searching for new devices in range (It may take up to 60 seconds)

**Step 8:**  
Select your device from the list



**Step 9:**  
Touch "Pair"

**Step 10:**  
When the messages appear on your phone and IQ Panel, ensure the numbers match and touch "Pair" on each.



*\*You can connect up to five (5) smartphones for touchless disarming. You may need to enable this setting in your Bluetooth settings.*

## Alarms

If the alarm is triggered the IQ Panel will sound the siren and display a red alarm screen.

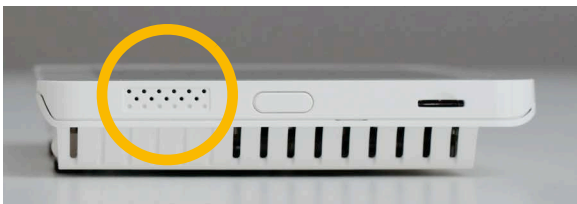


If your provider offers monitoring service, the panel will automatically contact your monitoring center using the dual path LTE and Wi-Fi connection.

To disarm, touch the screen and enter your passcode.

## Two Way Voice

The built in microphones on the bottom of the panel and the Two-Way Voice speaker on the side of the panel activate after a connection to the monitoring station has been made.



*Speakers are located on each side of the panel*



*Microphones are located on the bottom of the panel*

## False Alarms

In the event of a false alarm, press disarm and enter your user code. If your system is monitored, be ready to provide your verbal password to your security provider's monitoring agent if they contact you. If you are NOT able to provide the correct verbal passcode, the authorities may be contacted.



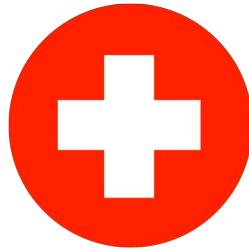
### Police

When the system is armed and the alarm is tripped or you touch the "Police" emergency button the alarm sounds with the "Intrusion" siren and then activates the Two-Way Voice microphone and speaker, if available.



### Fire

When a Smoke or Carbon Monoxide detector is triggered or someone taps the "Fire" panic on the IQ Panel the alarm sounds with the "Fire" siren and then activates the Two-Way Voice microphone and speaker, if available.



### Emergency

When you press an IQ Pendant or trigger an emergency signal from the IQ Panel, the alarm sounds with the "Emergency" siren and then activates the Two-Way Voice microphone and speaker.

## Preventing false alarms:

False alarms are a terrible waste of your public service resources, and can erode your relationship with local authorities. In some areas, authorities even charge a fee for false dispatches.

### Here's some tips for avoiding false alarms:

- Use your system regularly, be comfortable with its operation.
- Make sure everyone who has access to your home has a valid access code and is familiar with how to use the system.
- Ensure the doors you use the most are set up with delays to give you enough time to disarm the system when you open a door.
- Test your system regularly
- Develop a routine.
- Use alternative methods for arming and disarming (mobile app, bluetooth disarming, etc.)

# USING YOUR SYSTEM: SETTINGS

## HOW TO ACCESS:

### Settings Tray

Access common settings by swiping down from the top of the screen.

### Security Status

See your panel's security status in the upper right. Touch it to go directly to the security page

### Volume

Slide left/right to adjust the panel voice

### Settings

Touch to access the full settings page. From there you can also access "Advanced Settings" (which will require a passcode)

### Messages & Alerts

Touch to access the message center including your provider's contact information, video tutorials, and system messages

### Photo Frame

Touch to access the photo frame where you can customize the panel's screensaver

### Close Tray

Swipe up to close the tray

### Clean Screen

Disables the screen for 30 seconds to allow you to clean it without accidentally touching anything. (Touch the "standby" button on the side of the panel to cancel)

### Battery & Radios

Touch an icon to get more information

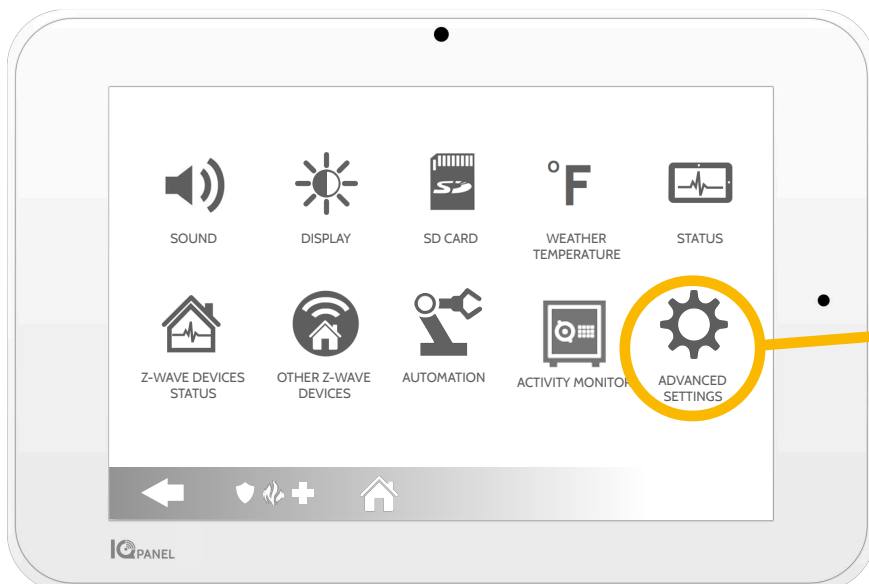
- Battery level
- Wi-Fi connection
- Bluetooth status
- LTE connection

### Brightness

Slide left/right to adjust the screen brightness

### Language

Touch to change panel language

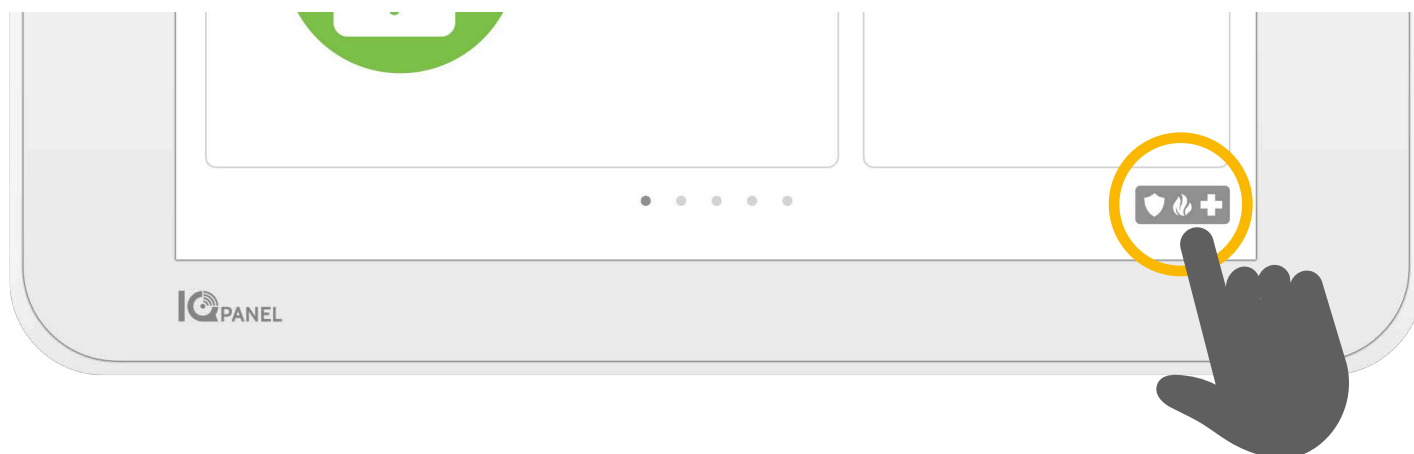


### Settings Page

From here you can adjust individual sound settings, change your weather temperature from Fahrenheit to Celsius, see the status of your security and smart home devices, and more.

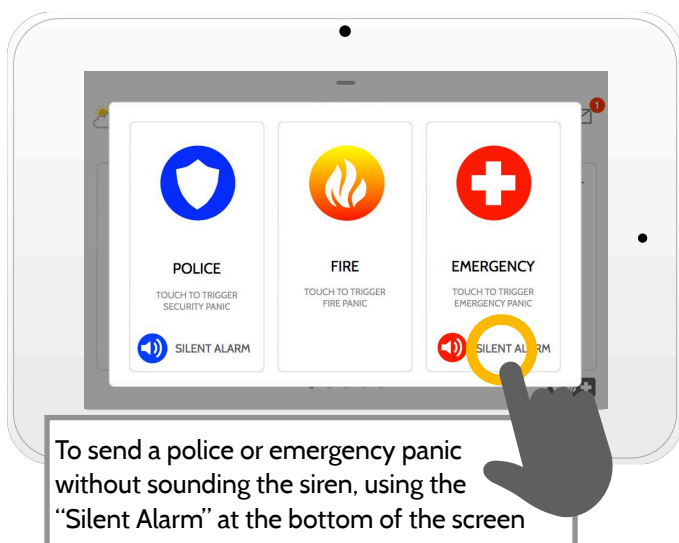
### Advanced Settings

Only the Master code can access this area. From here you can manage users, run system tests, reboot your system, connect Bluetooth and Wi-Fi and more.



## Emergency Panic

If you have a police, fire, or medical emergency and your system is not armed or a sensor has not been triggered, you can send a manual emergency panic by touching the icon in the bottom right corner and selecting the type of emergency you are experiencing. *(Note: based on your location, not all options may appear or be available to you.)*



To send a police or emergency panic without sounding the siren, using the "Silent Alarm" at the bottom of the screen

## Alarm Types



**Police:** When touched it triggers the "Police" siren pattern and sends a police emergency signal to your provider's monitoring station.



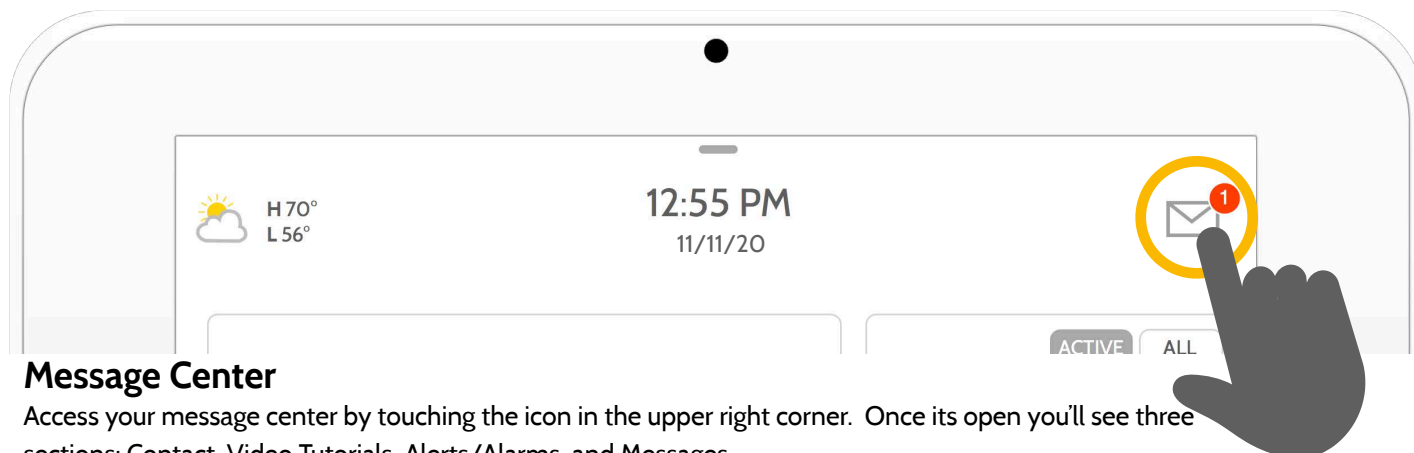
**Fire:** When touched it triggers the "Fire" siren pattern and sends a fire emergency signal to your provider's monitoring station.



**Emergency:** When touched it triggers the "Emergency" siren pattern and sends an emergency signal to your provider's monitoring station.



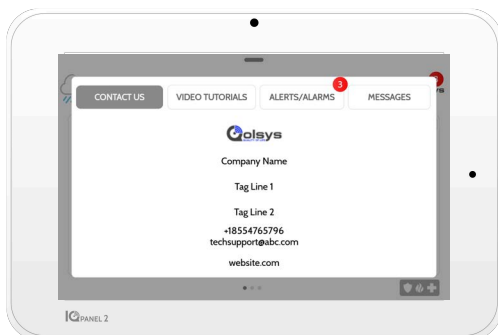
**Canceling an Emergency Panic**  
To cancel an emergency panic, touch the "cancel" button and enter a valid user code.



## Message Center

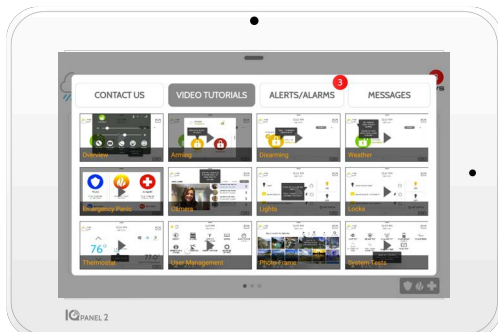
Access your message center by touching the icon in the upper right corner. Once its open you'll see three sections: Contact, Video Tutorials, Alerts/Alarms, and Messages.

*(Note: This icon may appear different than shown, depending on your provider's settings)*



## Contact

Easy access to your provider's contact information, including phone number, email, and website.

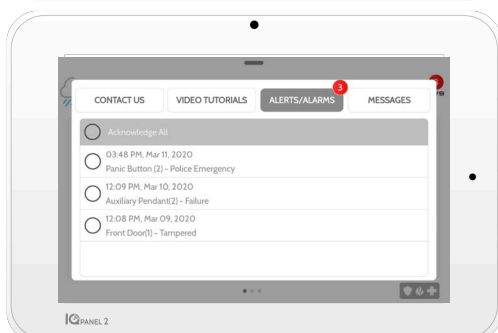


## Video Tutorials

Watch videos to help you understand your system and service better.

To watch a video, touch a thumbnail. Video will begin playing automatically.

Video controls appear on screen. To exit, touch the "back" button.

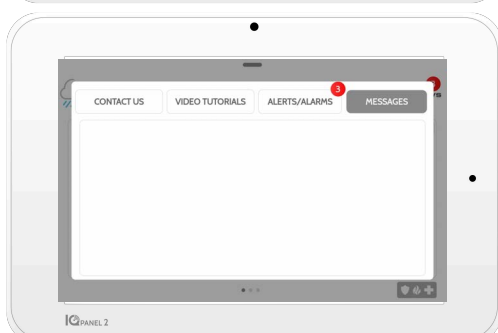


## Alerts/Alarms

Alerts and alarms from your system like low battery alerts, alarms, and power failures.

To dismiss, touch the circle to the left of the message and touch "OK" to remove it from your message center.

You can also remove all messages at once by touching "Acknowledge All"



## Messages

Messages from your provider will also appear here.

To dismiss, touch the circle to the left of the message and touch "OK" to remove it from your message center.

You can also remove all messages at once by touching "Acknowledge All"